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Peel Housing Corporation is Canada's First Social Housing Provider to Attain Certified Rental Building Program Designation

March 22, 2010

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Peel Housing Corporation (PHC) was recently recognized by the Federation of Rental-Housing Providers of Ontario (FRPO) for certifying its 70 residential property sites under FRPO's Certified Rental Building (CRB) Program. PHC is the first social housing provider in Canada to obtain the certification.

To achieve the CRB Program Designation, PHC's entire portfolio underwent the following requirements:

- Adhere to 38 standards of practice covering a wide range of building management and customer service practices.
- Mandatory external audits, conducted by J.D. Power and Associates, a third-party auditor, to ensure all sites strictly adhere to the standards of practice.
- Completion of the program's Property Manager training and education course by building management and staff.

"As Canada's first social housing provider to achieve the Certified Rental Building Designation, we take tremendous pride in receiving this award," said Paul Palleschi, Regional Councilor and President of PHC. "This achievement reinforces our commitment to offering the 16,060 residents of Peel Living with the highest standards in quality housing."

The CRB Program is an industry accreditation program designed and developed to assist consumers in identifying well-run and well-managed multi-residential apartment buildings. It is the only quality assurance program of its type in the North American rental housing industry.

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